

Important Update Communication # 15: Preventing the spread of coronavirus COVID-19

Wednesday 29/7/20

Dear Family Members, Friends, Staff and Residents of Glenvale Villas,

Since our last update COVID-19 has skyrocketed in Victoria, large suburbs of Sydney and some regions of New South Wales.

This morning it has been announced that two 19-year-old's returned positive results for COVID-19 yesterday afternoon in South Brisbane, authorities have confirmed that the girls falsified their border declaration passes, after recently travelling to the hot spot of Melbourne.

Announcement today from the QLD Chief Health Officer Dr Jeannette Young :

So there are going to be shopping centres, a school, restaurants close now for at least 48 hours while we arrange a deep clean of those facilities and contact tracer people who attended.

And also, I have asked that all the aged care facilities in the Metro South area be closed to visitors and have enhanced screening of staff and that staff are not to work across multiple facilities.

We need to act really, really fast. These two young women have been out in the community for eight days while unwell.

So please, anyone who lives in that Logan, Acacia Ridge, Springfield Lakes, areas, if you have any symptoms at all or if you are concerned, please come forward immediately and get tested.

Visiting Glenvale Villas - Assessment

As a precaution if you, a family member or close contact have recently travelled:

1. Interstate within Australia or;
2. To a COVID-19 Hot Spot (refer to the link of hotspots below) or;
3. To Northern NSW or;
4. To South Brisbane - Logan, Acacia Ridge, Springfield lakes area

Before visiting Glenvale Villas please contact reception on 07 46346302 to assess if it is still safe for you to visit a family member, friend or resident of Glenvale Villas.

The locations where the virus is present is rapidly changing with cases confirmed over the weekend at Byron Bay in Northern NSW.

We are very mindful of the current situation and therefore would like to make everyone aware that this situation may result in access restrictions at any time in the future.

COVID-19 Hotspots (Victoria & New South Wales)

Hotspots are places in Australia where health officials have found a lot of people with COVID-19. Hotspots are legally listed so that people travelling from those high-risk areas into Queensland can be identified.

Anyone who has been in a hotspot must quarantine for 14 days on entering Queensland, this will help reduce the chance that they might infect other people.

All of Victoria and large suburbs of Sydney are now deemed COVID19 Hotspots. If you have travelled interstate recently please check the areas now deemed a Hotspot.

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>

Who can visit and outings - What has changed

Residents can have up to two visitors at any one time. There is no limit on the number of visits allowed in a day or the length of each visit.

Children under the age of 16 years are now able to visit residential aged care facilities.

Service providers may visit the facility, including but not limited to:

- hairdressers
- legal advisors
- mental health providers (e.g. diversional therapists and music therapists)
- allied health providers (e.g. podiatrists).

Residents may now leave their residential aged care facility for a range of reasons, including but not limited to:

- exercise
- attending small family gatherings of up to 20 people (as long as physical distancing can be maintained)
- receiving or accessing health care
- attending a funeral
- visiting another residential aged care facility.

Residents who are part of a family group (e.g. couples or siblings) or close friends can leave the facility together.

Groups of residents cannot go on external excursions (e.g. a group of residents cannot be taken on a day trip on the bus).

Visitors

Visitors must:

- Sign the Site Register and provide tracking details
- Wash your hands before entering and leaving the facility
- Practice Social Distancing as much as possible
- visit for up to two hours in the resident's room or outside
- avoid communal spaces

- make sure the resident has no more than two visitors at a time, including doctors
- stay 1.5 metres away from residents where possible
- **stay away when unwell, even if this a mild symptom, and take a test for COVID-19 at a fever clinic.**

Visitors will be excluded if they:

- are unwell
- have returned from overseas in the last 14 days
- have had contact with a person with COVID-19 in the last 14 days
- have travelled to a COVID-19 hot spot in the last 14 days (refer to the link for a current list of Covid-19 hot spots in Australia)
- have a fever (37.5 degrees or more)
- have a cough, runny nose, sore throat or breathing difficulties
- after 1 May 2020, have not had the 2020 flu vaccination (unless it is unavailable to you)

CovidSafe Phone App

We also encourage everyone to download to their phone the CovidSafe App (if you haven't already done so) please find the link below with information regarding the App and its purpose and also information on how to download it to your phone.

<https://www.health.gov.au/resources/apps-and-tools/covidsafe-app>

Please review the updated Department of Health advice by following the link below and stay safe.

<https://www.health.gov.au/>

Kind regards,

**Ron Hopkins – Managing Director
Glenvale Villas**